Current Services

	Who is eligible?	Where can I go?	When can I go?	How much does it cost?	Where can I learn more?
Chapel Hill Transit **EZ Rider**	ADA-certified riders who cannot use fixed-route bus service	Within 3/4 mile of Chapel Hill Transit bus routes. Service is door-to-door.	**Mon-Fri**: 5:15am-10:27pm **Sat-Sun**: 7:50am-7:57pm **Booking**: 1 to 14 days in advance	Free	Visit here or call 919-969-4920
Chapel Hill Transit **Senior Shuttle**	Older adults in Chapel Hill and Carrboro (no age minimum or required certification)	Fixed route with stops at assisted living facilities, grocery stores, and Chapel Hill Public Library	Hourly service on **weekdays** from 8am-4:40pm. No reservations needed.	Free	Visit here or call 919-969-5544
GoDurham **ACCESS**	*City of Durham residents*: ADA-certified riders who cannot use fixed-route bus service	Anywhere within Durham city limits. Service is curb-to-curb (door-to-door upon request).	**Mon-Sat**: 5:30am-12:30am **Sun**: 6:30am-9:30pm **Booking**: 1 to 14 days in advance	Free	Visit here
	Durham County residents who live outside of the City of Durham: Certified riders who are 60 or older, have a disability, are transportation disadvantaged, reside in a rural area, or need work, medical, or shopping trips	Anywhere in Durham County, as long as the trip begins and/or ends outside of the City of Durham			

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GoDurham **Senior Shuttle**	Residents from 10 senior communities in Durham	Between senior communities and Walmart	Hourly service between 10am and 2:30pm. Each senior community is assigned one day per week.	Free	Visit <u>here</u>
Orange County **EDTAP** *Elderly and Disabled Transportation Assistance Program*	Certified adults 60 years or older and people with disabilities. Must be an Orange Co. resident who lives outside of Chapel Hill/Carrboro Town limits.	Medical, human services, job-related and Senior Center transportation within Orange Co. and certain points in Durham (e.g., VA, Duke Hospitals).	**Weekdays** from 8am-5pm. Trips must be booked 1-7 business days in advance.	$3 one-way	Visit <u>here</u>. For Senior Centers, call 919-245-2015 (Passmore) or 919-968-2070 (Seymour)
Orange County **Rural General Program**	Any rural Orange County resident who does not qualify for ADA paratransit or EDTAP	Medical, human services, or job related trips within Orange County and certain points in Durham (e.g., Duke and VA Hospitals). Trips must begin or end in a rural area.	**Weekdays** from 8am-5pm. Trips must be booked 1-7 business days in advance.	$12.75 per ride	Visit <u>here</u>
Orange County **EMPL** *Employment Transportation Assistance Program*	DSS clients transitioned off TANF or Work First within 12 months, Workforce Dev. Program participants, disadvantaged public, and/or general public. Orange County residents only.	Job-related trips and childcare trips for children of working parent	**Weekdays** from 8am-5pm. Trips must be booked 1-7 business days in advance.	Free	Visit <u>here</u>

	Who is eligible?	Where can I go?	When can I go?	How much does it cost?	Where can I learn more?
Orange County **ADA Paratransit**	ADA-certified riders who cannot use fixed-route bus service and live within or can come within the service area	Within 3/4 mile of Orange Co. Public Transportation bus routes. Service is curb-to-curb.	**Weekdays** between 8am and 5pm. Trips must be booked 1 to 30 days in advance.	Between $0 and $2, depending on the route	Visit <u>here</u>
Orange County **Mobility-on-Demand (MOD)**	Anyone	Anywhere in Orange County and certain parts of Mebane and Durham (by Duke)	**Mon-Thurs:** 8am-5pm **Fri:** 8am-9pm **Sat:** 9am-5pm **Sun:** No service	$5 one-way, book trips using the TransLoc app	Visit <u>here</u>
Orange County **Volunteer Driver Program**	Adults 55 years or older and people with disabilities. Must be able to enter and exit vehicles with minimal assistance.	Essential destinations (i.e., important for well-being) that are within 1 hour of the trip's origin.	Depends on volunteer driver's availability. Trips must be booked 5-7 days in advance, if not earlier. Maximum of 8 rides per month.	Free (excluding parking fees)	Contact Brandi Beeker at 919-717-1853 or <u>email here</u>.
GoTriangle **ACCESS**	ADA-certified riders who cannot use fixed-route bus service. GoTriangle honors ADA certifications from Cary, Raleigh, Durham, and Chapel Hill.	Within 3/4 mile of GoTriangle bus routes. Service is curb-to-curb.	**Mon-Fri**: 5:45am-11:15pm **Sat**: 6:40am-11:15pm **Sun**: 6:40am-9:15pm **Booking**: 1 to 7 days in advance	**One-way fare:** $5 **Monthly pass:** $160	Visit <u>here</u> or call 919-485-4768
Chatham Transit **In County Service**	Chatham County residents. Buses are equipped with wheelchair lifts.	Anywhere in Chatham County and medical trips outside of Chatham County (riders going outside must pay the fully allocated cost)	**Weekdays** from 4:30am to 5:30pm. Reservations must be booked at least 48 hours in advance.	**0-5 miles:** $2 **5-10 miles:** $4 **10-20 miles:** $7 **20+ miles:** $3 for each 10 mile increment	Visit <u>here</u> or call 919-542-5136

Comparison of Services

	SERVICE TYPE			ELIGIBILITY REQUIREMENTS			SERVICE FEATURES	
	Fixed Route Transit	**Demand Response Paratransit**	**ADA Paratransit** (requires certification)	**Disability**	**Older Adult**	**Rural Resident**	**Unrestricted Trip Purpose**	**Free Fares**
Chapel Hill Transit EZ Rider			✓	✓			✓	✓
Chapel Hill Transit Senior Shuttle	✓			Service for older adults, no age minimum or certification required				✓
GoDurham ACCESS *(for City residents)*			✓	✓			✓	✓
GoDurham ACCESS *(for non-City, County residents)*		✓		✓ or	✓ or	✓		✓
GoDurham Senior Shuttle	✓			Must live in 1 of 10 senior communities in Durham				✓
Orange County EDTAP		✓		✓ or	✓			

	SERVICE TYPE			ELIGIBILITY REQUIREMENTS			SERVICE FEATURES	
	Fixed Route Transit	Demand Response Paratransit	ADA Paratransit (requires certification)	Disability	Older Adult	Rural Resident	Unrestricted Trip Purpose	Free Fares
Orange County Rural General Program		✓				✓		
Orange County EMPL		✓		Specific eligibility requirements (see above)				✓
Orange County ADA Paratransit			✓	✓			✓	
Orange County Mobility-on-Demand (MOD)	On-demand microtransit			Open to anyone			✓	
Orange County Volunteer Driver Program		✓		✓ or ✓				✓
GoTriangle ACCESS			✓	✓			✓	
Chatham Transit In County Service	✓			Open to anyone			✓	